

3rd Trilateral CEER-ECRB-MEDREG Workshop
Regulatory means to foster active customer engagement –
Flexibility, demand response, prosumers

26 and 27 May 2021

Online on Zoom

DRAFT AGENDA

Zoom link: <https://us02web.zoom.us/j/85731335409>

Co-chaired by Natalie McCoy, Jana Haasová | CEER - Edin Zametica | ECRB – Igor Telebak | MEDREG

Moderated by Hasan Ozkoc | MEDREG

Day 1: 26 May 2021

09:30 – 10:30

Welcome Addresses

Hasan Ozkoc | MEDREG

Opening remarks

Annegret Groebel | CEER

Marko Bislimoski | ECRB

Stefano Besseghini | MEDREG

Analysis of the COVID-19 pandemic's effects
on the energy sector

Jean-Laurent Lastelle | CEER

NRAs Independence and Dynamic Regulation

Nadia Horstmann | CEER

10:30 – 11:15

Retail Market Developments

Jana Haasová | CEER

Trends in the EU

Jana Haasová, Deniz Erdem | CEER

Trends in the Energy Community

Aca Vuckovic, Igor Telebak | ECRB

Electricity Market Developments in Jordan

Mojahed Balbisi | MEDREG

Questions & Answers

11:15 – 12:00

Commercial Quality in Energy Service Provisions

Edin Zametica | ECRB

Case studies

Georgia

Teimuraz Izoria | GNERC [5']

Commercial Quality of DSOs in Austria

Florian Pichler | E-Control [5']

Algeria

Karima Sadou | MEDREG [5']

Questions & Answers

12:00 – 12:15

Wrap Up and Conclusions of Day 1

Event Moderator

Day 2: 27 May 2021

10:00 – 10:30 Advances in Implementation: Clean Energy for all Europeans

Edin Zametica | ECRB

Implementation of Key Consumer Provisions of the Clean Energy for All Europeans Package

- Renewable self-consumers in Portugal
- Prosumers in Germany
- Energy communities
- Billing - Advances in the Implementation

Paulo Oliveira | ERSE [5']
Sandra Hannappel | BNetzA [5']
Anne-Maud Orłinski | CRE [5']
Eva Lacher | E-Control [5']

Questions & Answers

10:30 – 11:15

Breakout Sessions

a) Prosumers and Active Self-consumption

Andre Buttigieg | MEDREG

Funding Opportunities, Incentive Structures and Pick-up of Self-generation and (surplus) Injection/Selling into the Grid

Views from a Nordic country (Finland)
The case of Mediterranean country: Lebanon
Regulatory framework on prosumers in contracting parties

Veli-Pekka Saajo | CEER
Rani Achkar | MEDREG
Petrit Haziri | ECRB

b) "Billing 2.0"

Natalie McCoy | CEER

The Future of Billing Energy Supply, Grid, Taxes and Levies and 3rd Party Services

How does a bill have to be Designed to deliver Empowerment and Engagement
Future-proof billing solutions
How to Reflect the Aggregator Function in Bills

Erjola Sadushi | MEDREG
Stefan Arent | CEER
Rodion Koval | ECRB

11:15 – 11:30 Keynote speech: Digitalization

Petrit Haziri | ECRB

Next generation of customers and digital channels of communication in the Energy Community contracting parties

11:30 – 11:45 Presentation of session results

Moderator

11:45 – 12:00 Wrap up and conclusions of the workshop

Co- Chairs