


ACER

 Agency for the Cooperation
of Energy Regulators

A matter of regulatory balance: between customer protection, security of supply and safeguarding market functioning

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Panel I: COVID 19 aftermath - the impact on the energy sector

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Short term

- Drop in energy demand
- Energy prices down
- Higher share of RES on final demand
- Energy systems operation more exposed to critical events

Medium/Long term?

- Moratoria on **disconnections**
- Deferral of bill **payments**
- **Payment in instalments** and promotion of **on-line billing**
- **Freezing or temporary reduction of energy bills**
- **extension of social bonuses** for low income families and consumers in need

- **Financial impact** along the supply chain: late payments and defaults
- **Economic impact?**
- **Who pays and how?**

- Emergency measures to **ensure SoS** and business continuity
- Temporary revision of **balancing prices**
- Revision of **quality of service standards**
- Special provisions for **metering**
- **Close monitoring** of market functioning

- **Recovery of additional costs**
- **Volume risk**
- **Review of incentive mechanisms**

Thank you