

CEER

**Council of European
Energy Regulators**



Consumer involvement and Retail Market opening

Fostering energy markets,
empowering **consumers**.

Anne Vadasz Nilsson
Vienna 27 June 2018

CEER Priorities

Well functioning Retail Markets and Consumer Empowerment and Protection

DS Issues

International
Cooperation Beyond
EU

CEERs 3D strategy 2019-2021

D1: Digitalisation for the Consumer

D2: Decarbonisation at Least Cost



D3: Dynamic Regulation





D1 Digitalisation for the Consumer

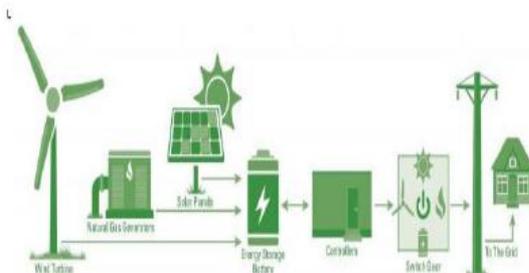


Opportunities

- Consumer empowerment
- DSR / flexibility
- More efficient networks and system
- More value for money
- Direct participation

Challenges

- Inactive consumers - widening gap?
- Passing wholesale cost reduction to consumers
- Role of DSOs
- Cybersecurity
- Data Protection

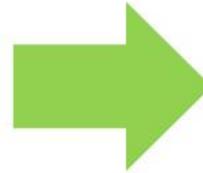


Regulators' Objectives

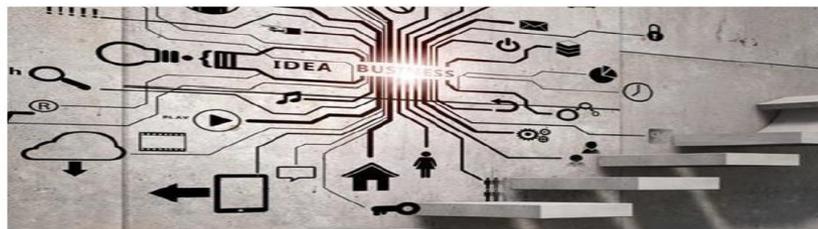
- Competitive European markets: protect and empower consumers
- Enable system savings from digitalisation
- Agile regulatory framework which facilitates innovation
- Strengthen cross-sectoral cooperation



D2 Decarbonisation at Least Cost



D3 Dynamic Regulation



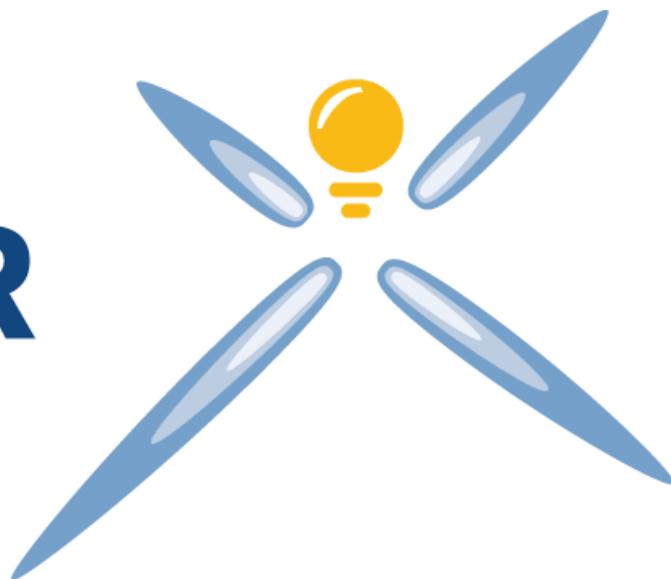
- Clean Energy Package – advocacy work
- New Deal for Consumers package
- The Partnership for the Enforcement of European Rights (PEER) - an initiative, led by NRAs to improve the enforcement of the European consumers' rights through enhanced inter-authority cooperation at EU level.
- Market monitoring and Roadmap to well functioning retail markets
- Reports for example on New technologies that benefit consumers
- GGP's for example on Price Comparison Tools



Thank you for your attention!

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