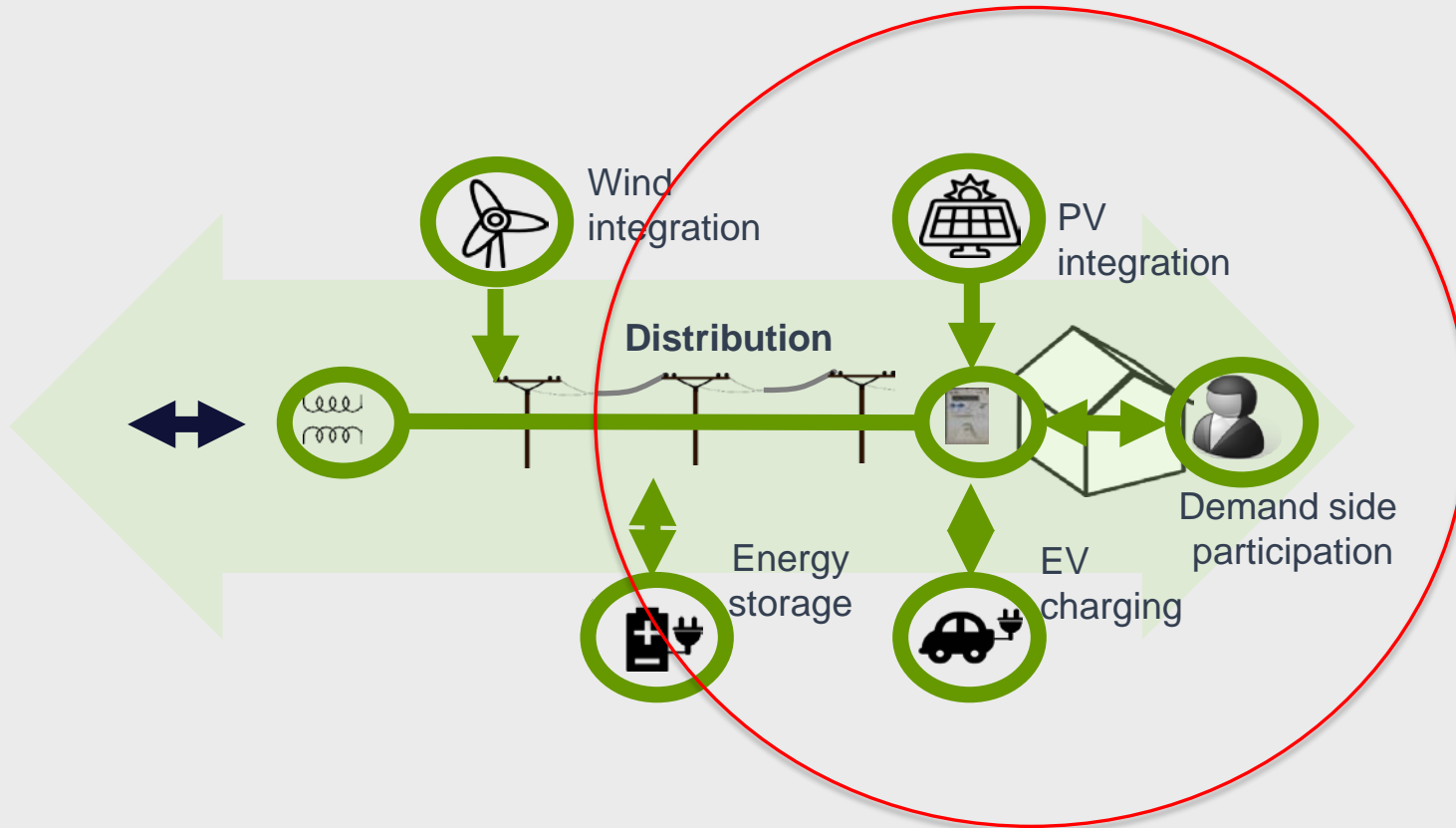


# Challenges for DSOs – democratization of energy supply – a new deal for customers



Source: ACER

# *Challenges for DSOs – democratization of energy supply – a new deal for customers*



- *Distribution catching up with market changes – the challenges of decentralized production, data management*
- *Delivering a new deal for customers – what is needed to stimulate customer response?*
- *Aggregators – which role will centralised smart control of energy play?*
- *Energy storage – potentials and challenges*