

# 45th ECRB Customers and Retail Markets Working Group meeting

Thursday, 23 January 2020, 10:00 – 16:00

Energy Community Secretariat, Am Hof 4, 6th floor, 1010 Vienna

## Meeting Schedule

10:00	Start of the meeting
11:30	Coffee break
13:00	Lunch break
16:00	Close of the meeting

## Draft Agenda

<b>Agenda Topics</b>	<b>Rapporteur / Purpose</b>	<b>Accompanying Documents</b>
<b>Opening</b>	Chair	
<b>Agenda of the 45th meeting</b>	Chair / approval	Draft agenda
<b>Minutes of the 44th meeting</b>	Chair / approval	Draft minutes
<b>Report 44th ECRB meeting</b>	Chair / information	
<b>Update on national developments</b>	All / information	1-2 slides by NRAs
<b>Recent Energy Community developments</b>	Secretariat / information	
<b>TF 4 (2019)- Prosumers</b> Survey on regulatory framework for prosumers	Mr Haziri/ all/ approval	Draft report
<b>TF 1 – Retail market monitoring</b> Retail markets monitoring report- scope and questionnaires Input to ACER-CEER MMR- scope Next steps	Mr Vučković / Mr Telesak/ all/discussion  ECRB Section	Draft questionnaires

<p><b>TF 2- Customer protection</b></p> <p>Joint workshop ECRB-CEER-MEDREG on customer aspects- agenda and organizational</p>	<p>Mr Pichler/ all/ discussion and approval</p>	<p>Draft agenda</p>
<p><b>TF3 – Quality of Supply</b></p> <p>Joint CEER-ECRB Benchmarking report on quality of supply:</p> <ul style="list-style-type: none"> <li>• appointment of an additional TF member</li> <li>• information on <i>status quo</i> and next steps</li> </ul>	<p>Ms Stefanovska/ Mr Dubajić / Mr Koval/ all / discussion</p>	
<p><b>TF 4- Next generation of customers and digital channels of communications</b></p> <p>Report on the next generation of customers and digital channels of communications in the Contracting Parties- scope and next steps</p>	<p>Mr Haziri/ all/ discussion</p>	<p>Draft scope</p>
<p><b>TF5 – E- mobility</b></p> <p>Survey on legal, regulatory, technical and economic aspects of e-mobility- scope and next steps</p>	<p>Ms Josimovic/ all/ discussion</p>	<p>Draft scope</p>
<p><b>AOB</b></p>	<p>All/discussion</p>	
<p><b>Next meeting</b></p>	<p>ECRB Section</p>	