

# Study on Cybersecurity in the energy sector of the Energy Community

## Cybersecurity Study – 3rd Workshop

Blueprint Energy Solutions GmbH

Vienna, 10.12.2019

# CYBERSECURITY STUDY – 3RD WORKSHOP

- 10:00 – 10:10 Workshop and Study Introduction by ECS
- 10:10 – 10:30 Introduction into the Study, targets  
Elena B. Kovacs, Ales Hvala
- 10:30 – 11:00 Cyber threats and Risk analysis  
Peter Grasselli & Szabolcs Hallai
- 11:00-12:15 Contracting Party Reports on cybersecurity in energy  
Peter Grasselli
- 12:15 – 12:30 Coffee break
- 12:30 – 13:30 Recommendations & Discussion  
dr. Ferenc Suba



# LOOKING BACK



In order to provide valid and viable results key methodology underlying principles were

- Interaction with stakeholders
  - Workshops, on site visits
- Confirmation of information
- Discussion/verification of current state assessment with stakeholders
  - Workshops



# STUDY AT A GLANCE

The starting point of this study was an assessment of the current state of development of the Contracting Parties with respect to the EU cybercrime legal framework &

The need to explore the incorporation of the NIS Directive into the **Energy Community acquis** (\*)

**Information sharing and trust are key elements in cybersecurity.** The Procedural Act also established a Cybersecurity Coordination Group. The scope of the study was also to support this strategic body in providing guidance for assisting in building the capabilities of the Energy Community Contracting Parties

**In cybersecurity, one size does not fit all.** While there are common themes in the energy-related cybersecurity space, the specific vulnerabilities of each Contracting Party were analysed.

An overview for each Contracting Party, as well as a summary overview, risk assessment, followed by recommendations and roadmap was prepared.



## Study on Cybersecurity in the energy sector of the Energy Community

*Blueprint Energy Solutions GmbH*  
November 2019

as cybersecurity was not explicitly recognized as an instrument for enhancing security of supply

# STUDY at a GLANCE

## Main highlights:

The legal and policy context is complex and fragmented. There is a **lack of provisions** related to critical infrastructure and essential services identification in Contracting Parties and consequently gaps in legislative requirements related to operator security plans and communication/reporting mechanisms.

All Contracting Parties have **prioritized cybersecurity** at the national level and are in the process of developing support measures. However, this is often being done at the horizontal level without focused activities in the energy sector.

Contracting Parties have specific and different levels of risks largely depending on their respective **geopolitical situations**. Energy security issues are often addressed only at the country level, maintaining for example a national focus only, without considering the complexity of the interdependence of EnC CPs and EU member states in multiple aspects of the energy area, including cybersecurity.

There is a need to create public-private partnerships when sharing information. Under existing legislation, **cybersecurity requirements differ between the public and private stakeholders identified**.

Few good practices have been identified on the subject, and the current information sharing initiatives lack visibility within companies in the energy sector. Leveraging the activities of the Cybersecurity Coordination Group, it is proposed that EU cybersecurity legislation should be adapted and integrated into the EnC, which would provide a basis for **harmonising the cybersecurity approach at the EnC level**.

# EU LEGISLATION - Overview

## **Budapest Convention, Directive 2013/40/EU**

On attacks against information systems - if action against integrity of IS is not a criminal offence in one of the countries then there is no ground to prosecute it

## **NIS Directive, EU Directive 2016/1148**

Concerning measures for a high common level of security of network and information systems across the Union with identification of Operators of Essential Services, Country CSIRT, CSIRT Network, ENISA, Incident reporting/information sharing, National Strategy...

## **ECI Directive, Directive 2008/114**

identification and designation of European Critical Infrastructures and the assessment of the need to improve their protection

## **Directive 2013/40/EU of the European Parliament and of the Council**

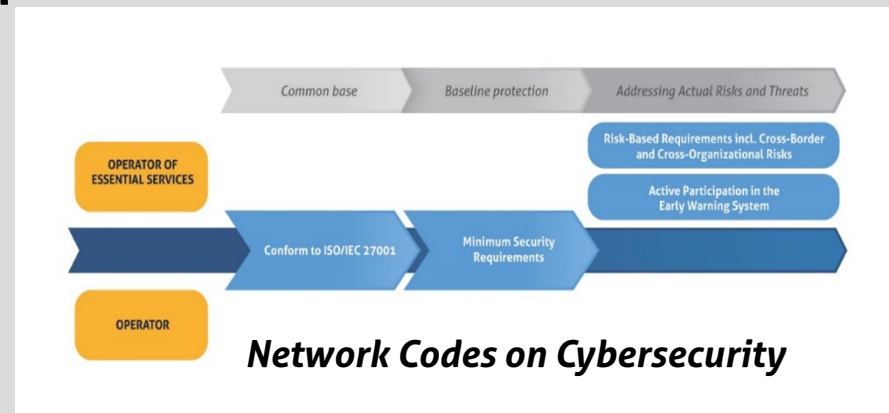
"On attacks against information systems" new rules harmonising criminalisation & penalties for a number of offences

# STANDARDS AND GOOD PRACTICE

## Energy Community Procedural Act related to cybersecurity

### EXPERT CYBER SECURITY PLATFORM

- Standardisation
- Full coverage regulatory requirements
- Information sharing (CERT, CSIRT, ISAC)



## EU Commission Recommendation on Cybersecurity in Energy (April 2019)

### European cybersecurity-standards

“ISO/IEC 27002:2017 Code of practice for information security controls” and “ISO/IEC 27001:2017

Information security management systems - Requirements” are the most relevant



# ENTSO-E and ENTSO-G CYBERSECURITY ACTIVITIES AND RECOMMENDATIONS



## ENTSO-G

- Started collaborating in Gas Infrastructure Europe (GIE) Cybersecurity Taskforce to build a common understanding of key areas of importance for strengthening cybersec network codes for the gas sector
- Started developing solutions for data communication harmonization which introduces cybersecurity measures for security of information and data.
- Programme on cybersecurity includes the development and implementation of policies, controls and governance
- - Cybersecurity will become more important topic in the coming years, since ENTSO-G in planning to conduct survey regarding the implementation status of the NIS regulation among the ENTSOG/GIE members

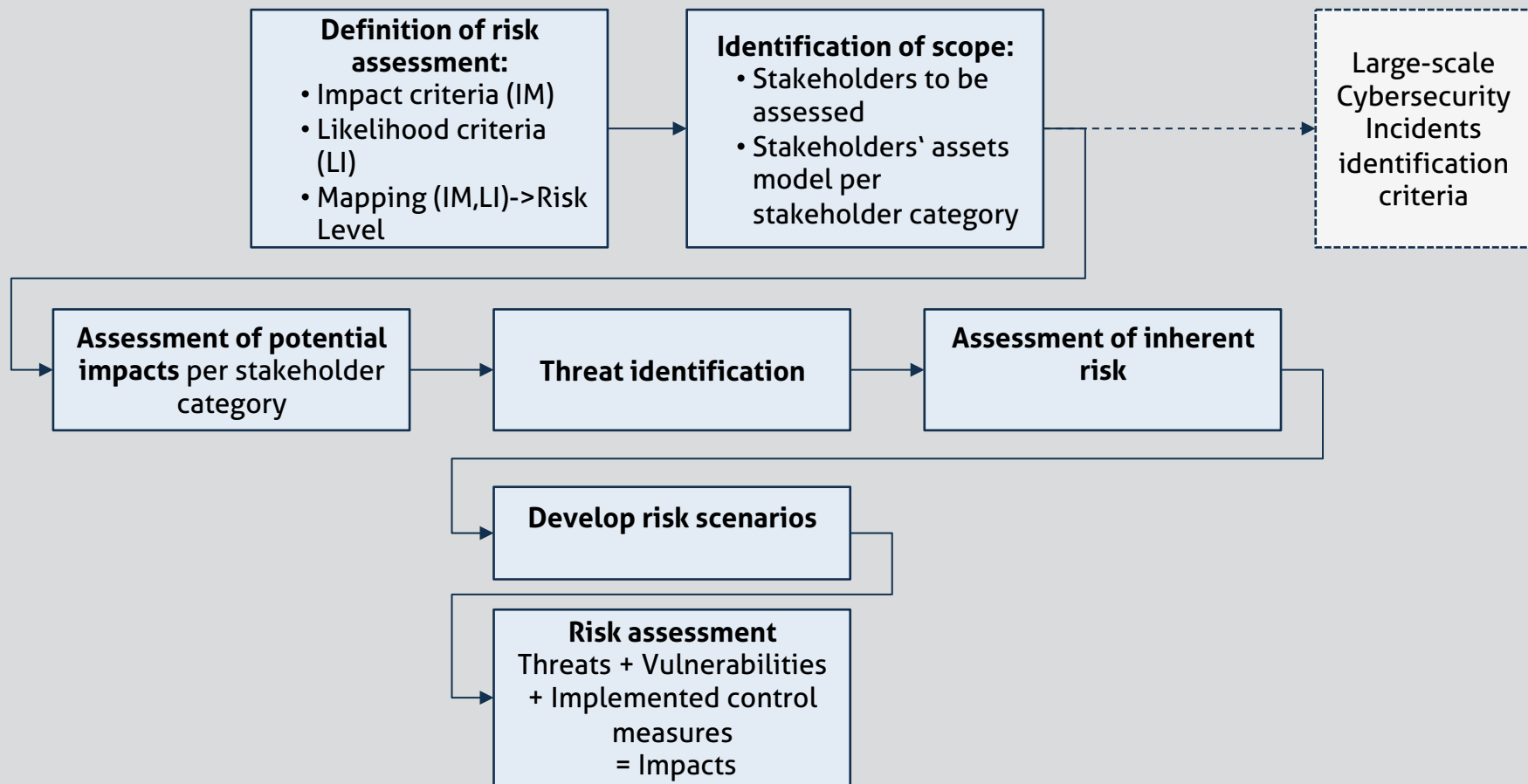
## ENTSO-E

- It has been a platform for best experience and practice sharing between TSOs' for strengthening of cybersecurity.
- With adoption of Security Plan it addressed cybersecurity recommendations for operational planning data environment platform which encompasses a number of EnC Contracting Parties as well (\*not available for public)
- Planning to address risk management and development of guidelines and recommendations for IT architecture, training and resilience building in the future.
- In the process of elaborating cyber-security strategy & supports operational training and organizes practical "red-blue team" exercises for TSOs' operational staff

# Cyber treats and Risk analysis

- Methodology
- Assessment context
  - Criteria, scope, threats
- Large scale incident criteria
- Case Study

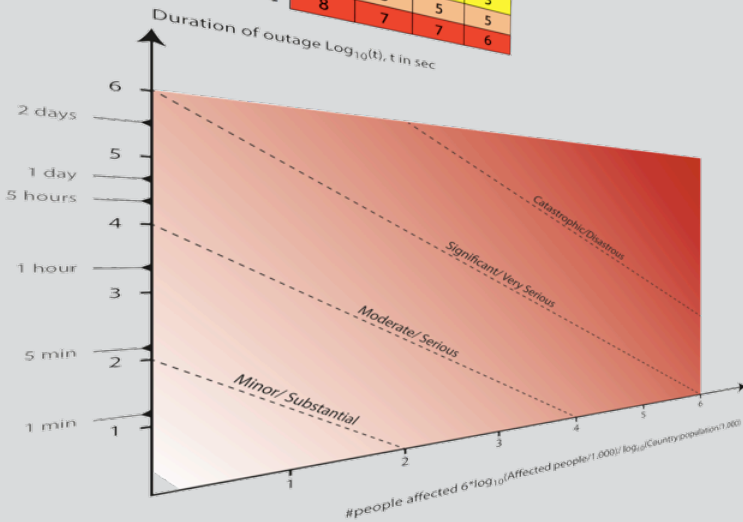
# METHODOLOGY



# CRITERIA

H - Human impacts (usually measured in numbers)  
Impact assess according to country scale were available

LOSS RANGE	BDP RANGE (B €)			
	10	25	50	100
1M €	0	0	0	0
10M €	2	2	2	2
50M €	3	3	3	3
100M €	4	4	3	3
1.000M €	6	5	5	5
10.000M €	8	7	7	6



Take maximum impact through categories

- H - Human impacts
  - EE - Economic and environmental impacts
  - PS - Political/social impacts
- Map it to impact level

The stakeholder is exposed to this threat; incidents based on this threat occurred in the country; such events occurred in the region in the last years	once in several years	yearly	monthly	daily
The stakeholder is exposed to this threat on a yearly basis; incidents based on this threat occurs in the country on regularly (e.g. several times a year); such events occurs in the region on monthly basis				
The stakeholder is exposed to this threat several times a year; incidents based on this threat occurs in the country regularly (e.g. on monthly basis)				
The stakeholder is exposed to this threat on a daily basis; common threats (e.g. malicious code)				

	Rarely	Possibly	Probably	Almost certainly
Catastrophic/Disastrous	Very High	Very High	Very High	Very High
Significant/Very serious	High	Very High	Very High	Very High
Moderate/Serious	Medium	High	High	High
Minor/Substantial	Low	Medium	Medium	Medium

# LARGE-SCALE CYBER INCIDENT CRITERIA

## Incident scope

Number of affected countries	1	2	3-5	More than 5
Party risk level				
Beyond ability for country to handle	Large-scale	Large-scale	Large-scale	Large-scale
High		Large-scale	Large-scale	Large-scale
Medium			Large-scale	Large-scale

## Assessment of cross border impacts (criteria)

- Bilateral
- ISAC

## Cumulative impact assessment

- Aggregation
- Criteria/Analysis
- Sharing (warning structure/CSIRT)

# Large-scale CYBER INCIDENT CRITERIA

Criteria sharing	Average (1-4)		
<i>Criteria established only for consequences</i>	3,0		
<i>Criteria established encompassing probability and impact (potential consequences)</i>	3,6		
<i>Incident warning/information is shared on bilateral basis</i>	3,6		
<i>Incident warning/information is shared at EnC level (central collection and distribution)</i>	3,7		
Incident information and assessment	Feasibility	Effectiveness	Wish to have
<i>Information about impact criteria is not shared, shared is only incident information for incidents that are assessed as having significant/high impact in originating state (CP)</i>	2,6	2,5	2,2
<i>Information about impact criteria is shared between states concerned by a particular critical infrastructure, incident information is shared on the same basis</i>	3,2	3,2	3,1
<i>Information about impact criteria and incidents is shared with CSIRT/warning structure on EnC level</i>	3,4	3,6	3,4
<i>Information about impact criteria is not shared, however incident information is shared and assessed on EnC level based on aggregated impact and good practice – assessment information is then shared with CPs</i>	2,6	2,6	2,9
Large-scale cybersecurity incident criteria type	Approach is feasible	Approach is appropriate	
<i>Data about (potential) consequences (e.g. number of affected consumers) is shared, aggregated and assessment is performed on the aggregated data</i>	85%	65%	
<i>Shared is technical information about incident and CP's risk assessment (level of risk) performed according to CPs' criteria</i>	74%	68%	
Cumulative large-scale cybersecurity criteria	Average (1-4)		
<i>Importance of identification of large scale incidents on cumulative (EnC) level</i>	3,8		

# SCOPE (STAKEHOLDERS AND SYSTEMS)

- Country cybersecurity authority (CA) and/or National Regulatory Agency (NRA)
- Transmission System Operators (TSO) Electricity
- Transmission System Operators (TSO) Gas
- Distribution System Operators (DSO) Electricity
- Country Distribution System Operators (DSO) Gas
- Generation/production
- Energy Exchange
  
- Determination of asset groups (e.g. SCADA, gas pressure balancing controls, office systems)

# THREAT IDENTIFICATION

- Malware
- Web Based Attacks/Web application attacks
- Social engineering/Phishing/Spam
- Cyber Espionage/Cyberwarfare
- Denial of Service (DoS)
- Insider Threat (PWR)
- Botnet
- Ransomware



# INHERENT RISK AND IMPACTS

GTSO stakeholder processes/ w systems	Human impacts (casualities)	Economic impacts	Political/social impacts	Highest Possible Impact	Comment
Operations controls processes (operations center, SCADA servers, etc.)	4	5	5	5	
Gas reception controls processes (SCADA front-end, PLCs etc.), transmission pipe lines, Corrosion Protection System	3	4	3	4	
Gas Pressure Balancing controls (Balance control, SCADA), Gas Market Monitoring (TSOs Data Exchange system)	3	4	4	4	
Gas Storages (load, capacity)	2	3	2	3	Due to moderate impact possibility we will not further develop scenario for this process/system but calculate it in other TSO scenarios as a possible distraction point
Office/Consumer processes (office systems, ERP, smart metering)	0	2	2	2	Due to moderate impact possibility we will not further develop scenario for this process/system but calculate it in other TSO scenarios as a possible distraction point
Generalized Impact scenarios					
IS1	A distraction in the TSO SCADA operations processes cause control and command system halted. After recovery period TSO operation processes transfer to manual handling.				
IS2	Explosion caused outage, TSO is disrupted, due to low level of gas in storage facility. Outages lasts for 2 weeks. It is assumed that at least 50% of small consumers can switch to electric heating during the outage.				
IS3	A cross-sectoral cascading electricity blackout paralyses the electricity DSO large consumer (gas TSO is one of them) delivery for 7 days. The GASTSO data exchange system is down during that period.				
IS4	Gas storage system - note: Due to moderate impact possibility we will not further develop scenario for this process/system but calculate it in other TSO scenarios as a possible distraction point				
IS5	Office/consumer processes system - note: Due to moderate impact possibility we will not further develop scenario for this process/system but calculate it in other TSO scenarios as a possible distraction point				

Sample of impact assessment (Gas TSO)

# Overall CYBER THREAT – Relevance

## CHECK

Cyber Threat							
Malware	Web Based Attacks/Web application attacks	Social engineering/Phishing/Spam	Denial of Service (DoS)	Insider Threat	Cyber Espionage Cyberwarfare	Ransomware	Botnet
MEDIUM RISK for CA/NRA LOW RISK in cascading effect to other energy stakeholder	NOT APPLICABLE for CA NRA	HIGH RISK for CA/NRA MEDIUM RISK in cascading effect to other energy stakeholder	HIGH RISK for CA/NRA LOW RISK in cascading effect to other energy stakeholder	HIGH RISK for CA/NRA HIGH RISK in cascading effect to other energy stakeholder	CRITICAL RISK for CA/NRA HIGH RISK in cascading effect to other energy stakeholder	MEDIUM RISK for CA/NRA MEDIUM RISK in cascading effect to other energy stakeholder	MEDIUM RISK for CA/NRA LOW RISK in cascading effect to other energy stakeholder
HIGH RISK for TSO MEDIUM RISK in cascading effect to other energy stakeholder	MEDIUM RISK for TSO LOW RISK in cascading effect to other energy stakeholder	HIGH RISK for TSO HIGH RISK in cascading effect to other energy stakeholder	LOW RISK for TSO LOW RISK in cascading effect to other energy stakeholder	HIGH RISK for TSO HIGH RISK in cascading effect to other energy stakeholder	HIGH RISK for TSO HIGH RISK in cascading effect to other energy stakeholder	HIGH RISK for TSO HIGH RISK in cascading effect to other energy stakeholder	HIGH RISK for TSO HIGH RISK in cascading effect to other energy stakeholder
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# Inherent Risk analysis – scenario development

## Scenario1 – Communication error

CA/NRA

Due to a cyberattack performed towards the telecommunication operators in the country, the telecommunication networks, including both wired and wireless communication networks, cease to operate. As a result of this outage in the telecommunication services the CA/NRA is not able to declare a state of emergency and inform the responsible parties about the incident and consequently no CSIRT is enforcing the necessary countermeasures to protect the TSOs and DSOs in their area of responsibility. Moreover, TSOs and DSOs that use the under-attack telecommunication networks, also suffer from a lack of communication with their remotely operated systems and Intelligent Electronic Devices. This results in TSOs and DSOs not being able to communicate with their crews, as well as not being in the position to perform critical remote operations, in most of the cases. In some cases, where the TSOs and DSOs operate their own telecommunication networks or the third-party networks were not affected by the cyberattack, they succeed to perform the necessary transmission and distribution network management, but in some parts of the country there was an outage for more than 8 hours and the gas transports to a neighbour was stopped for at least two days.

Threat	Vulnerability	Likelihood	Quantified Impact on Energy Sector		
			Health/Safety	Economic	Social
DoSattack	Lack of procedures for reporting security weaknesses/incidents	Possibly	1	4	2
	Insecure network architecture				
	Lack of procedure of monitoring of information processing facilities				
	Lack of proper allocation of information security responsibilities				

Example of risk scenario

# INHERENT RISK ANALYSIS – SCENARIO LIST

Scenario ID	Stakeholder	Scenario name (in spider charts)
CA-S1	Competent Authority	Communication error
CA-S2	Competent Authority	False Communication
CA-S3	Competent Authority	Cascading effect from others
TE-S1	Electricity TSO	Deliberate actions (PWR)
TE-S2	Electricity TSO	Attack on central grid
TE-S3	Electricity TSO	Cascading effect from others
TG-S1	Gas TSO	Malware attack
TG-S2	Gas TSO	EMP attack
TG-S3	Gas TSO	Cascading effect from others

Scenario ID	Stakeholder	Scenario name (in spider charts)
DSE-S1	Electricity DSO	Hacked
DSE-S2	Electricity DSO	Cyberwar
DSE-S3	Electricity DSO	Cascading effect from/to others
DSG-S1	Gas DSO	Stolen data
DSG-S2	Gas DSO	Ransomware attack
DSG-S3	Gas DSO	Cascading effect from/to others
Gen-S1	Generation	Takeover of controls
Gen-S2	Generation	Stopping of monitoring system
Gen-S3	Generation	Cascading effect from/to others
Exc-S1	Exchange	Spot price manipulation

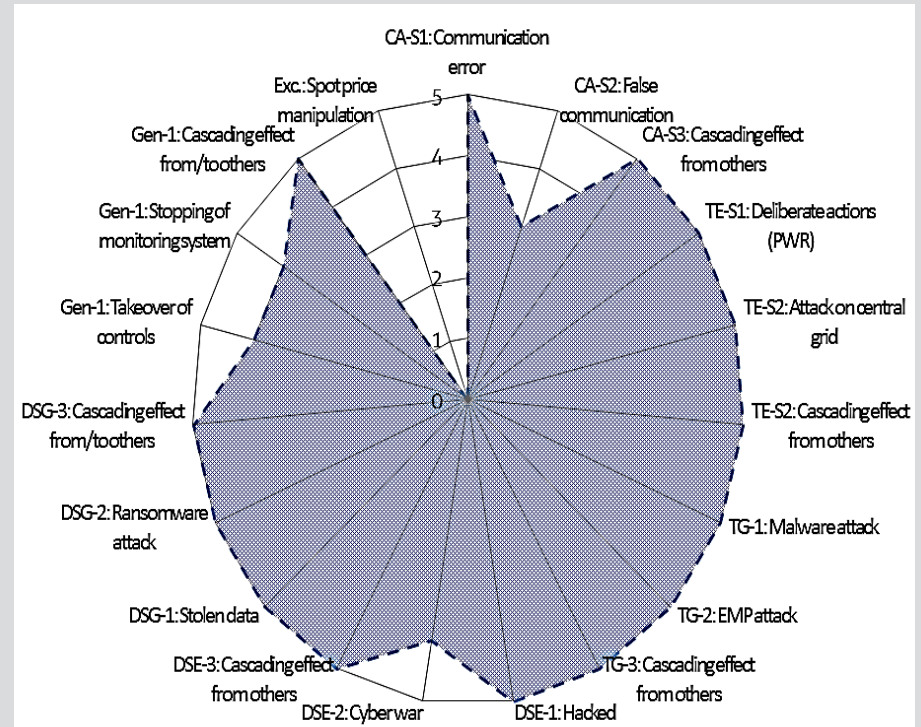
# INHERENT RISK ASSESSMENT OF IMPACT SCENARIOS

## NRA/CA

- lack of regulatory framework (TSO, DSO, PG)
- missing interoperability
- inability to communicate

## TSO, DSO, PG

- infection of OT/legacy systems
- sabotage on OT (cascading effect)
- inability to react (cascading effect)



**SPIDER CHART PRESENTATION OF RISK SCENARIOS – INHERENT RISK**

# EnC Contracting Parties Reports on cybersecurity in energy

- Energy Community SWOT analysis
- Summary overview
- Contracting Party reports
  - Introduction
  - Overview and GAP
  - Risk assessment

# Overview – EnC PA Implementation

Organizational structures				
Contracting Party	National CS Authority	NIS SPoC	CI protection SPoC	CSIRT
<b>Albania</b>	NAECCS	NAECCS	Not established	NAECCS
<b>Bosnia and Herzegovina</b>	Not established	Not established	Not established	Not established
<b>Georgia</b>	DEA	DEA	Not established	DEA CERT
<b>Kosovo*</b>	KOS-CERT	KOS-CERT	Not established	KOS-CERT
<b>Moldova</b>	Ministry of Economy and Infrastructure	Ministry of Economy and Infrastructure	Anti-Terrorist Centre of Information And Security Service	CERT-GOV-MD
<b>Montenegro</b>	CIRT-ME	CIRT-ME	Not established	CIRT-ME
<b>North Macedonia</b>	Not established	MKD-CIRT	Not established	MKD-CIRT
<b>Republic of Serbia</b>	Ministry of Trade, Tourism and Telecommunications	Ministry of Trade, Tourism and Telecommunications	Ministry of Internal Affairs	RATEL CERT
<b>Ukraine</b>	State Service on Special Communication and Information Protection	CERT-UA	Not established	CERT-UA

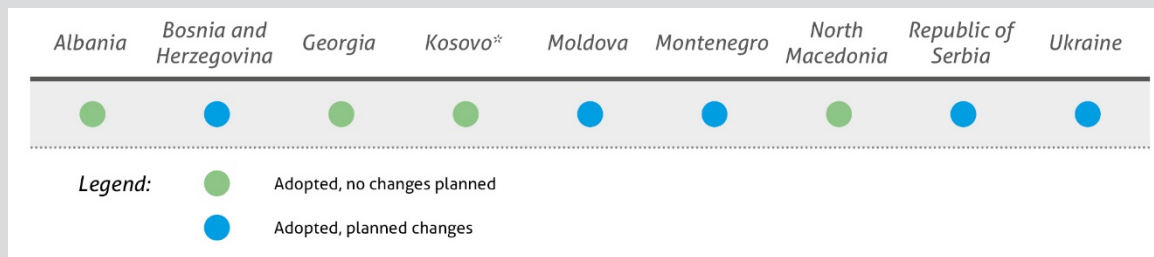
# Overview – EnC PA REPORTING

- Identification process and criteria for significance of disruption
- Identification of CI in the Contracting Party, its security measures and operator security plans implementation in accordance with ECI Directive article 5
- Operators security plans and notification requirements of EnCCI
- Security requirements for energy trading and balancing services, digital service providers and electronic communications operators necessary for energy sector CI functionality

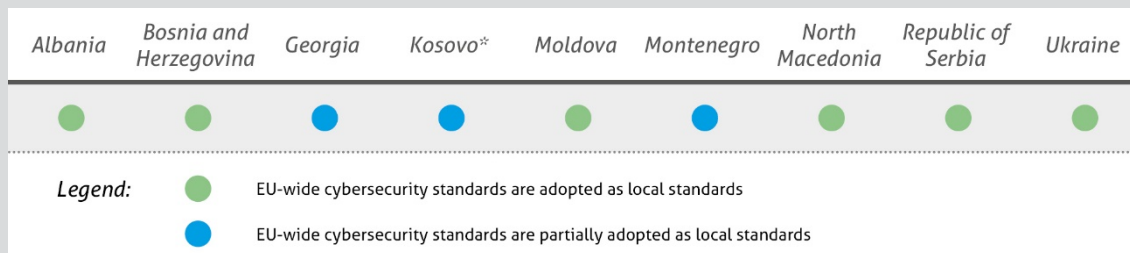


# Overview

## Cybercrime legislation



## Standardisation



# Overview

	Albania	Bosnia and Herzegovina	Georgia	Kosovo*	Moldova	Montenegro	North Macedonia	Republic of Serbia	Ukraine
CI/EnCCI Identification Criteria	●	●	●	●	●	●	●	●	●
CI designation	●	●	●	●	●	●	●	●	●
Electricity/Gas	○	○	○	●	●	○	○	●	●
CII/OES Identification Criteria	●	●	●	●	●	●	●	●	●
Designation	●	●	●	●	●	●	●	●	●
Electricity	●	○	●	●	●	●	○	●	●
Gas	●	○	●	●	●	●	○	●	●
NIS Strategy	●	●	●	●	●	●	●	●	●
Contact points	●	●	●	●	●	●	●	●	●
Security plan	●	●	●	●	●	●	●	●	●



# Energy Community





# ALBANIA

# ALBANIA

## Identification of EnCCI/OES

Sectorial identification of CII/III (TSO/DSO SCADA)  
Disruption based identification criteria\*

EnCCI not addressed  
Gas sector not identified  
Designation not yet performed

## NIS strategy

National Policy Paper on Cybersecurity (2015-2017)  
New strategy in development

Follows NIS strategy requirements

## Contact points

CS authority

NIS SPoC

CI protection SPoC

CSIRT

NAECCS

NAECCS

Not established

NAECCS

## CI operators/OES cybersecurity requirements

EE,EG-O

ISM and CSS roles  
Risk management and ISMS (IT and OT)  
Reporting (measures, incidents)

Requirements follows EU good practice

Legislation cybersecurity requirements follows good practice (e.g. ISO)

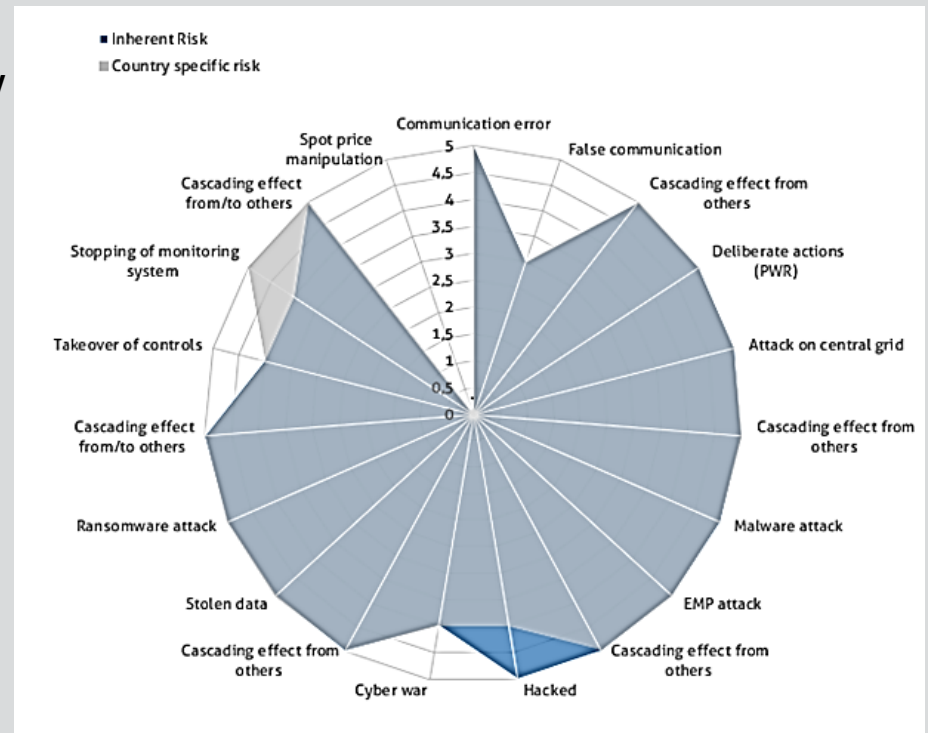
# COUNTRY SPECIFIC RISK - ALBANIA

## Sources

- National Security Strategy 2014
- National Policy Paper on CS (2015-2017)
- Public data / state of overall CS in energy

## Risks

- high-level threat vectors
- low level of controls by EU standards
- non-proper segregation of duties
- inducing a cascading effect to others
- budgetary limits



Albania risk profile



# Bosnia and Herzegovina

# Bosnia and Herzegovina

## Identification of EnCCI/OES

Identification criteria not defined  
Designation process not started

Nether EnCCI nor  
CII/OES identification started

## NIS strategy

Strategic Framework for Cyber Security in development

No NIS strategy

## Contact points

CS authority

NIS SPoC

CI protection SPoC

CSIRT

Not established

Not established

Not established

Not  
established

## CI operators/OES cybersecurity requirements

EE, EG-O

Currently no legislative requirements



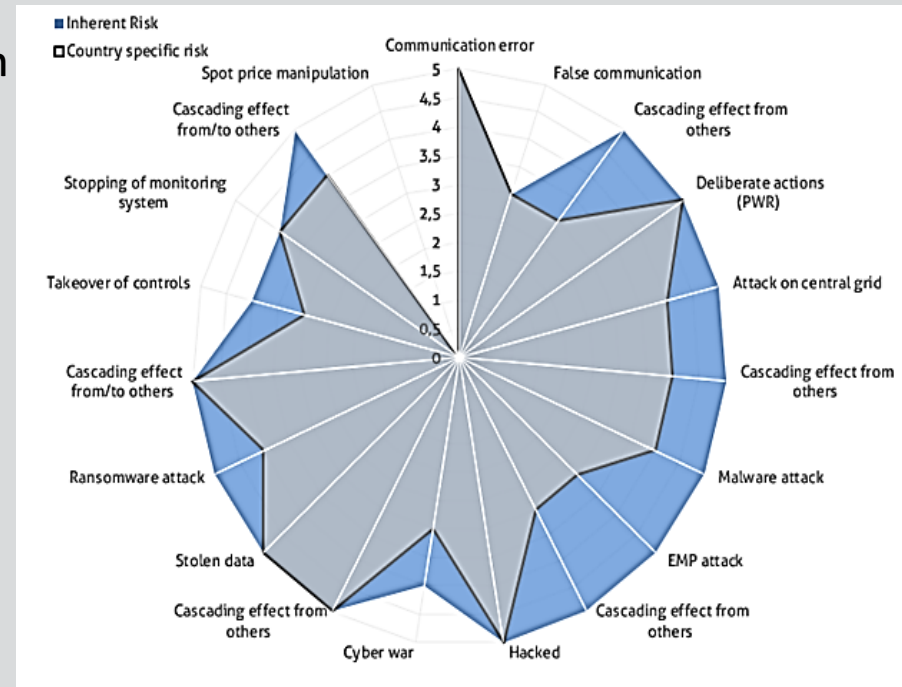
# COUNTRY SPECIFIC RISK - Bosnia and Herzegovina

## Sources

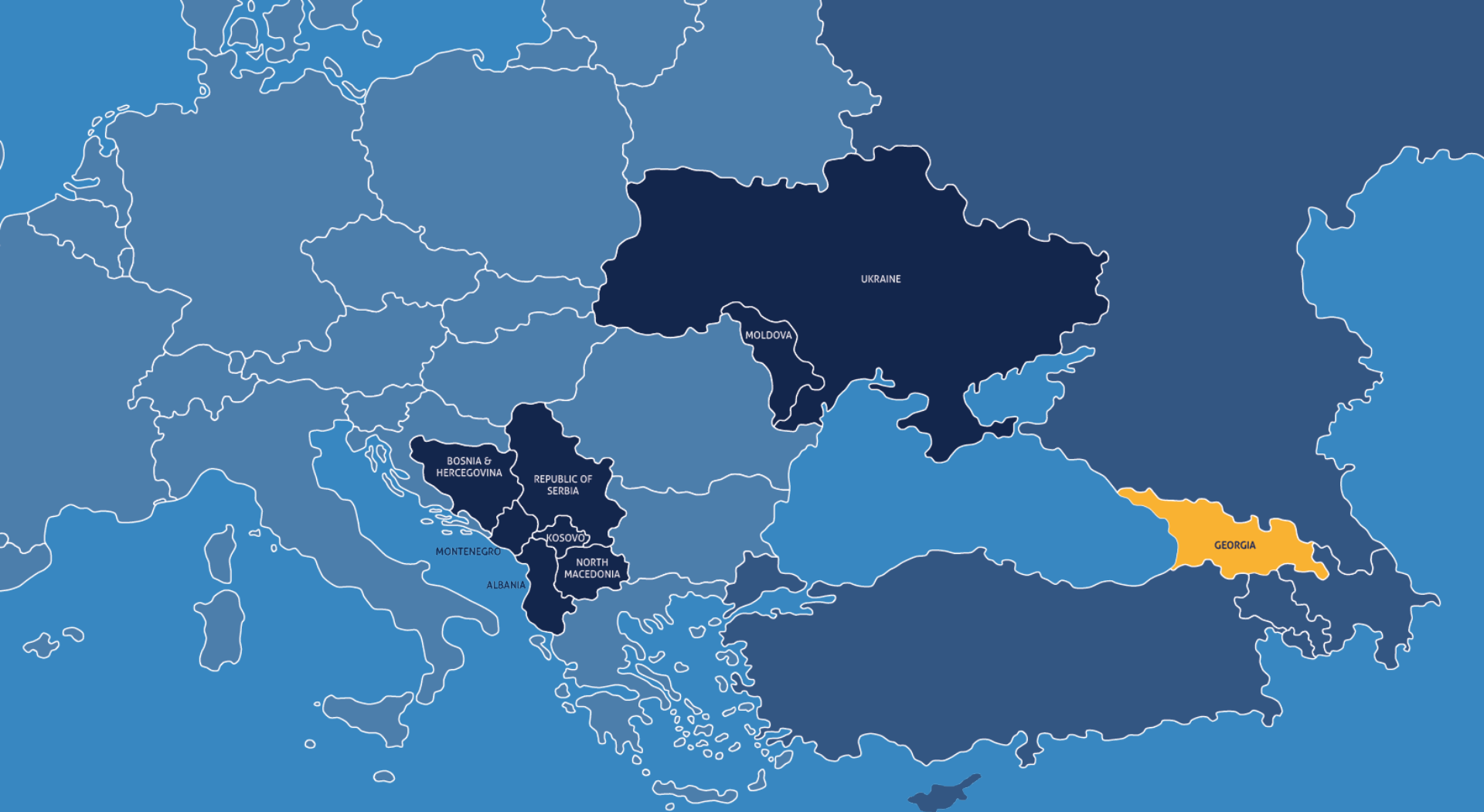
- National Security Strategy
- Defence White Paper of BiH 2005
- Stress test 2014 by EnC and EU Commission
- Public data / state of overall CS in energy

## Risks

- absence of full cooperation of BiH entities on cybersecurity matters in energy sector
- segregated energy environments (+-)
- govt. hard imperative to manage the risks as a whole and implement regulation



BiH risk profile



# Georgia

# Georgia

## Identification of EnCCI/OES

<p>CIS identification criteria defined          CIS designated, disruption based criteria          Energy sector CI/OES identification under way (Q4 2019)</p>	<p>EnCCI not addressed          Energy sector not included</p>
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## NIS strategy

<p>National Cyber Security Strategy (2017-2018)          New strategy in adoption (2019-2022)</p>	<p>Follows NIS strategy requirements</p>
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## Contact points

	CS authority	NIS SPoC	CI protection SPoC	CSIRT	
	DEA	DEA	Not established	DEA CERT	

## CI operators/OES cybersecurity requirements

<p>ISM and CSS foreseen in legislation          Operators Security plans are foreseen in legislation (not binding for energy sector)</p>	<p>Requirements follows EU good practice</p>
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NRA and energy sector developed informal communication practices and share knowledge, information and experience through such means with the DEA

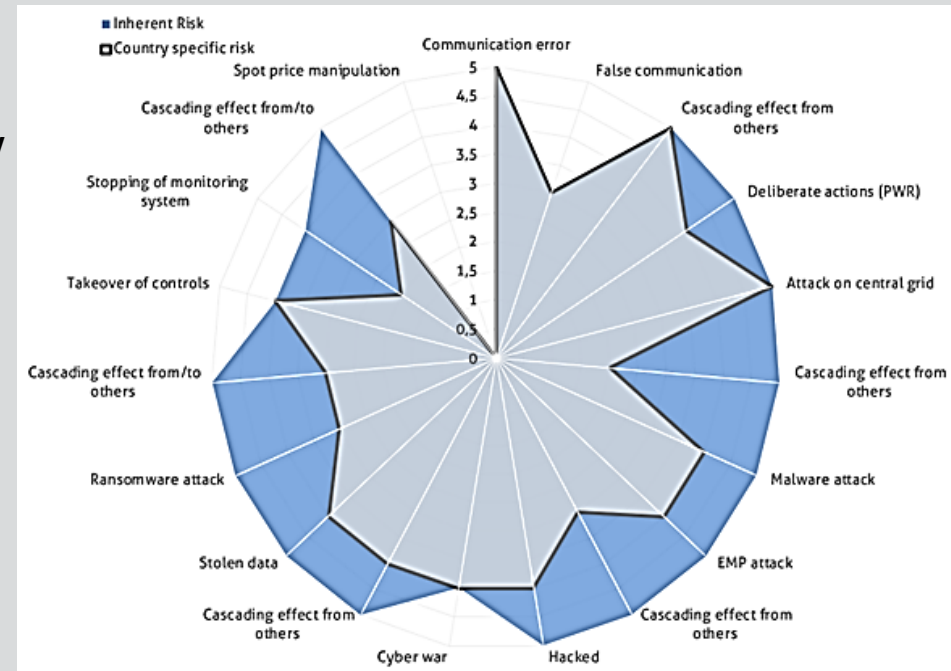
# COUNTRY SPECIFIC RISK - GEORGIA

## Sources

- National Security Concept
- Escalation of tension between Georgia and Russian Federation
- Public data / state of overall CS in energy

## Risks

- high-risk of cyber terrorist attack
- cyberwar is a recurrent risk
- NATO cooperation (+)
- EU controls to be implemented (ISO27k)



Georgia risk profile



# Kosovo\*

## Identification of EnCCI/OES

<p>CI designated (classified)          Disruption based identification criteria          OES not identified (foreseen in strategy, legislation not passed)</p>	<p>EnCCI not addressed           OES criteria and identification not performed</p>
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## NIS strategy

<p>National Cyber Security Strategy and Action Plan 2016–2019</p>	<p>Follows NIS strategy requirements</p>
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## Contact points

	CS authority	NIS SPoC	CI protection SPoC	CSIRT	
	KOS-CERT	KOS-CERT	Not established	KOS-CERT	

## CI operators/OES cybersecurity requirements

<p>CI operators security plans</p>	<p>High level requirements</p>
<p>High-level legislation requirements might result in different implementation levels</p>	

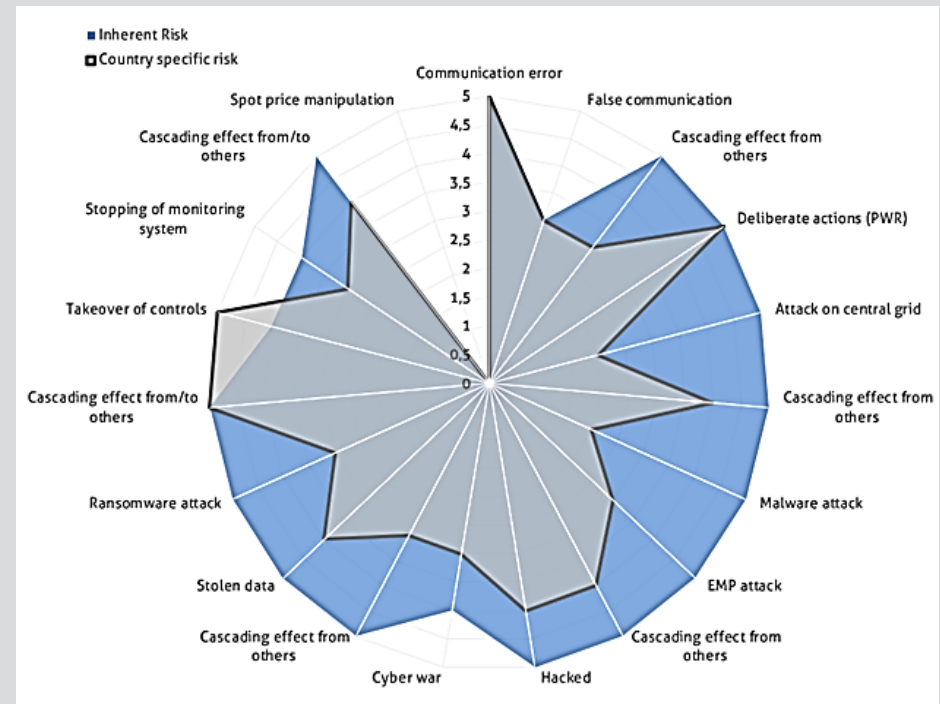
# COUNTRY SPECIFIC RISK – Kosovo\*

## Sources

- Strategic Security Sector Review (2012)
- National Cyber Security Strategy 2016-19
- Public data / state of overall CS in energy

## Risks

- cascading effect from/to others
- legal framework gaps
- lack of cyber controls in energy sector



Kosovo\* risk profile



# Moldova



# Moldova

## Identification of EnCCI/OES

CI designated (classified)  
 Disruption based identification criteria\*  
 OES not identified (foreseen in strategy, legislation not passed)

EnCCI not addressed  
 OES criteria and identification not performed

## NIS strategy

National Cybersecurity Program 2016-2020 and action plan  
 Information Security Strategy for 2019-2024 (in adoption)

Follows relevant NIS provisions

## Contact points

CS authority	NIS SPoC	CI protection SPoC	CSIRT	
MEI	MEI	Anti-Terrorist Center of Information And Security Service	CERT-GOV-MD	

## CI operators/OES cybersecurity requirements

EG-O

Designate person responsible for cybersecurity  
 Minimum Requirements in Cyber Security (decision), reporting

Requirements follows EU good practice

Private owned CI operators of do not need to comply with the above-mentioned req.

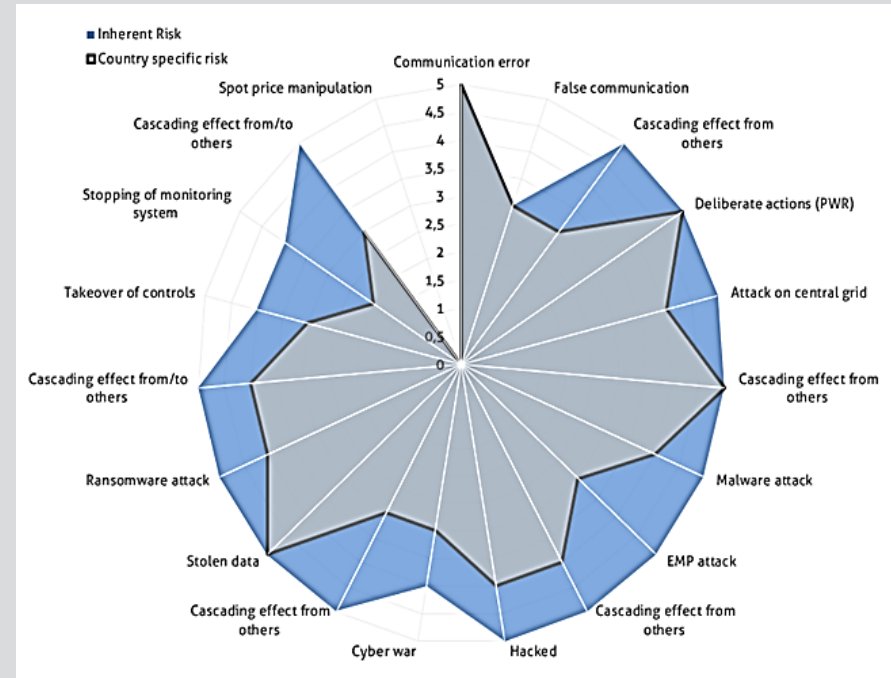
# COUNTRY SPECIFIC RISK – MOLDOVA

## Sources

- National Security Concept 2005
- National Defence Strategy 2018
- Information Security Strategy 2019-2024
- Public data / state of overall CS in energy

## Risks

- geopolitical risks / cyberwar-cyberterrorism
- NATO cooperation (+)
- legislative / control environment gaps
- cascading risks (from others)



Moldova risk profile



# Montenegro

# Montenegro

## Identification of EnCCI/OES

<p>Law on CI in adoption Methodology for identification of CII, Sectorial list of CII Designation of CII operators ongoing</p>	<p>CI identification not performed CII/OES designation ongoing</p>
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## NIS strategy

<p>Cyber Security Strategy of Montenegro 2019-2021</p>	<p>Follows relevant NIS provisions</p>
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## Contact points

	CS authority	NIS SPoC	CI protection SPoC	CSIRT	
	CIRT-ME	CIRT-ME	Not established	CIRT-ME	

## CI operators/OES cybersecurity requirements

EE

<p>Decree on IS - applicable only to public sector and data processing organisations, Regulation on standards - ISO 27K mandatory standards for implementation – but requirements not applicable to CII/OES</p>	<p>Based on EU good practice</p>
<p>SCADA systems are identified as CII without any connection to sector</p>	

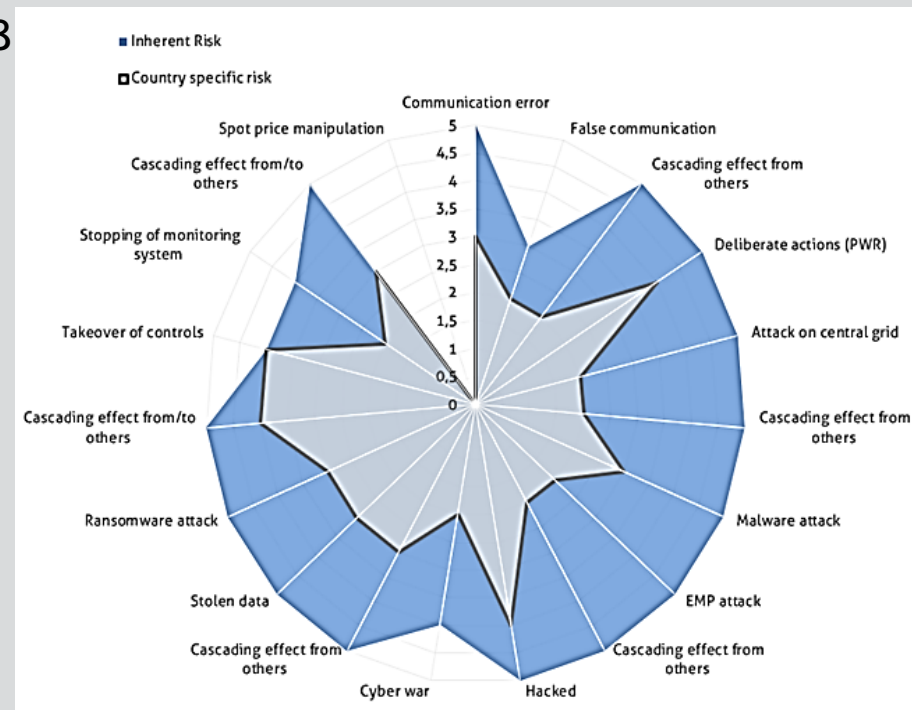
# COUNTRY SPECIFIC RISK – MONTENEGRO

## Sources

- National Security of Montenegro in 2008
- Cyber Security Strategy of Montenegro 2018
- Public data / state of overall CS in energy

## Risks

- ISO27k implementation (+)
- active cyber resilience during 2018/9 (+)
- cascading risks (from others)



Montenegro risk profile



# North Macedonia

# NORTH Macedonia

## Identification of EnCCI/OES

CI legislation in development (Q3)  
Study for the identification of CII/OES operators ongoing

CI identification not started  
OES designation ongoing (Q2 2019)

## NIS strategy

National Cyber Security Strategy for 2018-2022  
Action Plan

Follows relevant NIS provisions

## Contact points

CS authority

NIS SPoC

CI protection SPoC

CSIRT

Not established

MKD-CIRT

Not established

MKD-CIRT

## CI operators/OES cybersecurity requirements

EE, EG-O

No legislative requirements regarding cybersecurity

CI legislation development and CII/OES identification

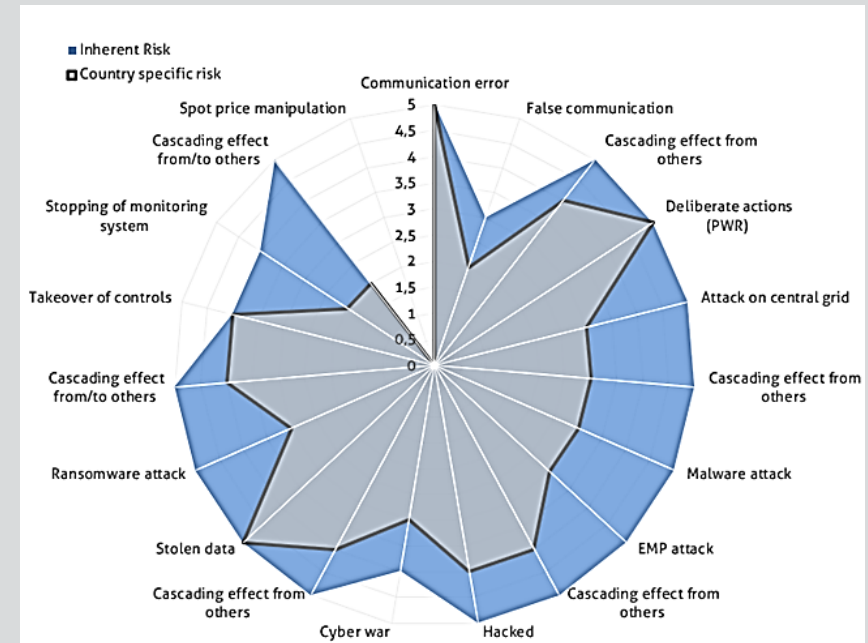
# COUNTRY SPECIFIC RISK – NORTH Macedonia

## Sources

- Strategic Defence Review 2018
- National Cyber Security Strategy 2018-2022
- Public data / state of overall CS in energy

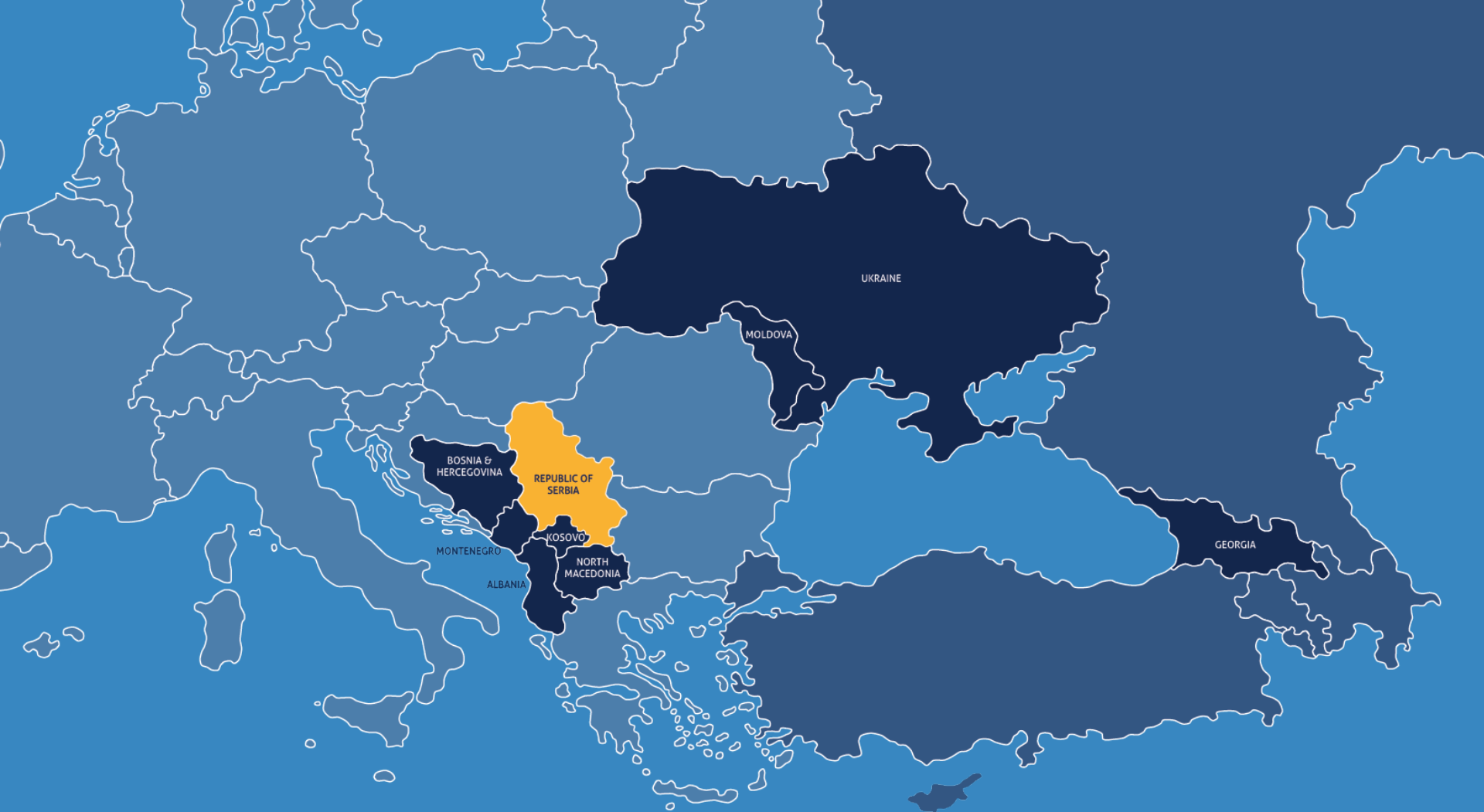
## Risks

- active ENTSO-E and NATO cooperation (+)
- underdeveloped CS defence infrastructure
- organisational risks (NRA/CA)



North Macedonia risk profile





# Serbia



# Serbia

## Identification of EnCCI/OES

CI identification criteria classified  
ICT systems of special importance (CII/OES),  
sectorial list of stakeholders  
Disruption based identification criteria, (classified)

CI designation ongoing, ECI foreseen  
with the accession to EU  
OES designation ongoing

## NIS strategy

Strategy for the Development of Information Security  
2017-2020  
Action plan

Follows relevant  
NIS provisions

## Contact points

	CS authority	NIS SPoC	CI protection SPoC	CSIRT	
	Ministry of Trade, Tourism and Telecommunications		MIA	RATEL CERT	

## CI operators/OES cybersecurity requirements

EE

Security liaison officer for protection of CI  
Protection measures (regulation)

Requirements follows EU  
good practice

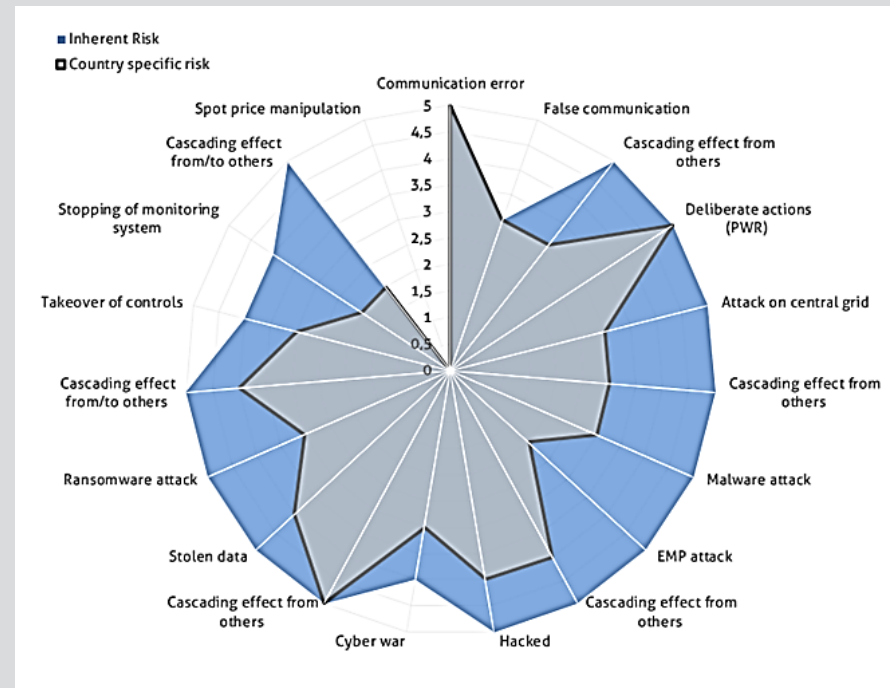
# COUNTRY SPECIFIC RISK – SERBIA

## Sources

- National Security Strategy
- Strategy for Development of IS 2017-2020
- Strategy for combating high-tech crime
- Public data / state of overall CS in energy

## Risks

- lack of the energy sectorial specific cyber defense architecture
- cascading effects from neighbours
- control gaps (NRA)



Serbia risk profile



# Ukraine

# Ukraine

## Identification of EnCCI/OES

“Important facilities” and operators designated (criteria not publically available)  
OES identification no performed

Process of CI identification potentially not aligned with ECI  
OES not identified

## NIS strategy

Cyber Security Strategy of Ukraine, yearly Action Plans

Follows relevant NIS requir.

## Contact points

	CS authority	NIS SPoC	CI protection SPoC	CSIRT	
	State Service on Special Communication and Information Protection	CERT-UA	Not established	CERT-UA	

## CI operators/OES cybersecurity requirements

EG-O

Complex System of Information Protection (KSZI)  
General Requirements for Cybersecurity in  
Critical Infrastructure objects

Not aligned with EU good practice  
Requirements follows EU good  
practice (applicability?)

Ministry of Energy and Environmental Protection is developing energy sector specific cybersecurity strategies, regulations and incident response capabilities.

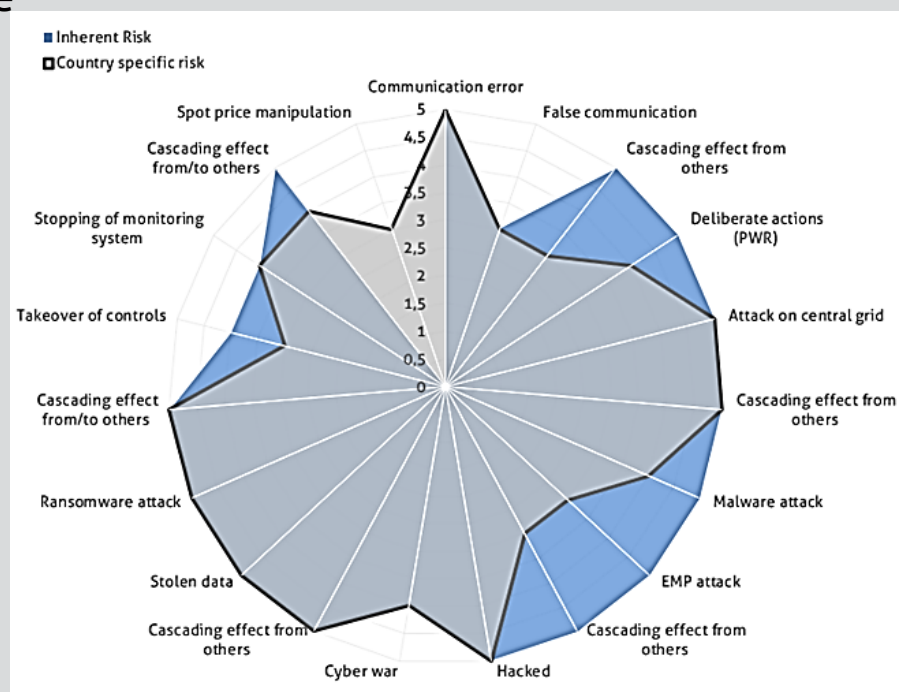
# COUNTRY SPECIFIC RISK – Ukraine

## Sources

- Strategy of National Security of Ukraine
- Doctrine of Information Security of Ukraine
- Public data / state of overall CS in energy

## Risks

- under constant cyberattack
- geopolitical conflict
- cybersecurity measures on op. level
- cooperation with EU and NATO (+)
- control gaps (NRA)



Ukraine risk profile

# Recommendations

- Proposed measures on national level
- Proposed measures on regional level, cooperation mechanisms
- Roadmap for implementation

# CONTRACTING PARTIES General

## Recommendations

- CA, together with the NRAs should develop and prescribe requirements certification scheme for CISO position in energy sector  
( ISO 27019 lead auditor IRCA certification, CISA, CISM and CISSP)
- CPs should establish bilateral cooperation's through country energy CSIRT and ISAC with neighbouring countries to address cascading risks
- Energy sector companies should completely and successfully finish the unbounding process and the segregation of unnecessary interconnected IT/OT systems
- The TSOs (both electricity and gas) implementing EU wide and international cybersecurity good practices (ISO27000 framework, especially ISO 27019) and to establish a continuous risk management process



# COMPETENT AUTHORITIES GENERAL RECOMMENDATIONS

- During implementation of the legal framework / providing budgetary resources
- **Organizing a sector specific energy CSIRT**
- CA to **establish an online communication channel with the responsible Ministry and NRA**
- Overall sector specific risk assessment for the country
- CA should organize an energy ISAC as a source of information for SMBs

# NATIONAL ENERGY REGULATORY AUTHORITIES

## GENERAL RECOMMENDATIONS

- Developing NRA CS capability (central hub in exchange of information)
- NRA cyber liaison officer (CISA, CISM, CISSP, ISO27LA) – focal point for EnC CG
- CA to **ESTABLISH AN ONLINE COMMUNICATION CHANNEL WITH THE RESPONSIBLE MINISTRY AND NRA**
- Capability in EU CIP and NIS Directive issues (power to enforce)
- Power to audit/monitor licencees in CS issues

# ELECTRICITY SECTOR GENERAL RECOMMENDATIONS

- Handling new type of vulnerabilities (vendors/service providers as source)
- Limiting remote access (especially from public infrastructure)
- Information security audit / forming expert SOC
- Taking active role in forming the e-ISAC
- Capability for smart metering, SCADA, IoT (SOC)
- For critical projects/processes implementation of standards (ISO27k, ISO31000)
- For TSOs active cooperation in ENTSO-E

# Gas sector general recommendations

- Recognizing vulnerabilities and mitigating risks in legacy IT and OT systems
- Yearly security tests of pumps and metering infrastructure (smart features)
- Disconnect all critical networks from public access infrastructure
- Assessing CMI impact on CI
- Fully IT/ITSEC segregation of DSO from TSO (if it is not done yet)
- For critical projects/processes implementation of standards (ISO27k, ISO31000)

# ALBANIA COUNTRY RECOMMENDATIONS



- 1. Implementation of cybersecurity standards during development of an action plan for joint power exchange by the Kosovo\* and the Albania Working Groups.**
- 2. All the cybersecurity risks when developing infrastructure for AGS must be addressed in a timely manner and managed to prevent cascading incidents.**
- 3. Creation of a SOC and coordination of its activities with gas TSOs in Greece and Italy.**

# Bosnia and Herzegovina COUNTRY

## RECOMMENDATIONS



- 1. Organization of a unified cybersecurity protection system for the energy sector with well-defined communication and reporting channels.**
- 2. Establishment of bilateral agreements regarding entities and district legislative aligning with regards to recommendations in energy sector.**
- 3. Enforcement of implementation of security standards to measure and manage risks, as well as to define and maintain processes**

# GEORGIA COUNTRY RECOMMENDATIONS



1. NRA must develop its own cyber security expertise in energy sector to successfully cooperate with DEA.
2. Development of a risk assessment study for the energy sector.
3. Following the completion of Georgia's Improved Power Transmission (GIPT) Project, a targeted security risk assessment especially about the possible impacts of cascading risks in smart grid components and transformer gas monitoring system should be performed by the TSO.

# Kosovo\* COUNTRY RECOMMENDATIONS



1. Provision of legal framework and sufficient budgetary resources for implementing laws, legal documents and strategies for the cybersecurity protection in energy sector.
2. Establishment of an early warning and an exchange of information system for cyber threats.
3. Electricity TSO (KOSTT) and KEK 142 to provide joint continuous cyber risk assessment and management of cyber assets for KOSOVA A and B power plants.



# MOLDOVA COUNTRY RECOMMENDATIONS



1. Identify and operators of CI/ES in the energy sector.
2. Mandatory implementation of ISO 31000 and ISO 27001 during the planning and developing the Ungheni-Chisinau project.
3. Risk management for legacy system for TSOs and DSOs the provision of the needed security level of supplies.

# MONTENEGRO COUNTRY RECOMMENDATIONS



- 1. CA should take into consideration an energy specific cooperation network and must be aware of responsible parties in neighbouring countries in the handling of energy specific cyber incidents in the context of the Memorandum of Understanding with Albania.**
- 2. Implementation of cybersecurity standards for the power exchange company of Montenegro (BELEN)**
- 3. Risk assessment related to the Adriatic Pipeline and the Ionian-Adriatic Pipeline to prevent cascading effects.**

# NORTH Macedonia COUNTRY RECOMMENDATIONS



1. Implementation of cybersecurity standards for the day-ahead market, as well as for Bulgaria and North Macedonia market coupling.
2. Implementation of cybersecurity standards during planning, implementation and commissioning of the Nea Mesimvria – Skopje gas pipeline project.
3. Electricity DSOs to form their own cyber security protection environment covering the aspects of smart metering and large scale IoT systems.

# REPUBLIC OF SERBIA COUNTRY RECOMMENDATIONS



1. Implementation of cybersecurity standards for the day-ahead market on SEEPEX, as well for the coupling of the SEEPEX and HUPX exchanges in Serbia and Hungary, respectively.
2. Implementation of cybersecurity standards for TurkStream pipeline development.
3. Implementation of cybersecurity standards during planning, implementation and commissioning for the Banatski Dvor gas storage facility expansion project.

# Ukraine COUNTRY Recommendations



1. As Ukraine owns Europe's most powerful network of underground gas storage facilities (UGS)<sup>150</sup> it is highly recommended to implement high security standards.
2. Implementation of cybersecurity standards for the electricity and day-ahead markets by Ukrenergo.
3. Implementation of cybersecurity standards during separation of business processes and IT systems between the GTS Operator of Ukraine and service departments of JSC Ukrtransgas.

# Recommendations FOR EnC Framework

- Forming of Cyber CG Action Group (leadership involvement, arbitrary issues)
- Forming Cyber CG secretariat (coordination, e-CSIRT, certification scheme issues), NRA coordination group (monitoring, legal framework, EU bodies communication) – segregation of sensitive data
- Cyber CG TSO working stream (exchange of information, ENTSO-E, ENTSO-G)
- Establishing EnC e-CSIRT (ENISA contacts, cyber awareness, cyber exercises, trainings)
- Establishing EnC e-ISAC (DSOs, SMBs etc.) and early warning communication system

# RECOMMENDATIONS FOR REGIONAL COOPERATION MECHANISM ON ENC LEVEL

- Trust is a key component
- Only few energy sector specialist have in-depth understanding
- Issues are often addressed on CP level – this need to change
- The legal and policy context is complex and fragmented
- The given information need to have applicable taxonomy
- Need to create PPP (ISACs)
- Focus is today more on physical infrastructure, cyber is „newbie“

# Recommendations FOR CERTIFICATION SCHEMES

- ISO27k family of standards, especially ISO27019 for ISMS
- ISO31000 for risk management
- Standardised audit for the stakeholders based on ISO
- To be modified if ENISA release it's own schemes
- Personal certification of key personnel (CISA, CISM, CISSP, vendor-based)



# RECOMMENDATIONS FOR AWARENESS AND TRAINING

The goal is to develop an EnC CS education program to raise capability:

- In transposition of EnC acquis cybersecurity requirements into local legislation
- In making unified criteria for the identification of CI, ESP and significant disruptive effect
- Gaining knowledge on CS EU wide standards and good practice
- Have information about CS aspects of new and emerging technologies

# Impact assessment of PROPOSED measures

**Legislative measures:** *High impact for legal framework/ CI and ES identification*

**Organizational measures:** *High impact for forming e-CSIRT / medium for NRA capability program*

**Cooperation improvement:** High impact for cross-border crisis management, medium for cross-border cooperation and data exchange, low impact on PPP cooperation

**Cybersecurity education:** Low impact on implementing energy specific cybersecurity educational/awareness schemes

**Cybersecurity certification:** Medium impact on process certification schemes and low impact CS expert certification schemes

# Roadmap WITH TIMING – EnC roadmap

<i>Proposed provisions and measures</i>	<i>Expected results</i>	<i>Timing</i>
Adapt and encompass EU cybersecurity legislation into the EnC acquis	EnC acquis aligned with EU cybersecurity legislation and good practice	6 months
Further development of EnC cybersecurity organisational structure	Establishment of: <ul style="list-style-type: none"> <li>• Cyber CG NRA Working Stream</li> <li>• E-CSIRT working group</li> <li>• Cyber CG TSO/DSO Working Stream</li> </ul>	6 months
Establish Cyber CG activities monitoring improvements process	Develop and implement monitoring and improvement process	6 months
	Regular progress reporting	Quarterly
Support to CPs in the implementation of legislative requirements	Organisation of awareness campaigns, capacity building and training activities	24 months
Sharing and coordination of essential cybersecurity information and activities between CPs	EnC CSIRT	24 months
	EnC ISAC	12 months
	Cybersecurity incidents early warning communication system	12 months
Harmonisation of Contracting Parties' cyber security standards with EU wide standards and good practice	Providing technical assistance on: <ul style="list-style-type: none"> <li>• Methodologies and standards</li> <li>• Certification schemes</li> <li>• Mutual recognition of accredited certification bodies</li> </ul>	24 months

# Roadmap WITH TIMING – Standard CP

## Roadmap

<i>Proposed provisions and measures</i>	<i>Expected results</i>	<i>Fulfilment End date</i>	<i>Project sponsor</i>
Addressing gaps between national and EU legislation and standards	National legislation aligned with amended EnC acquis	24 months	CA
Designation of EnCCI and ES and implementation of OSP	CPs energy sector cyber risk analysis (CI and ES overall risk based, with cross-border and cross-sectorial risks taken in account).	within 12 months	CA
	CI and ES designation	24 months	CA
	OSP plans developed for EnCCI and OES	36 months	CA/TSO/DSO
Organisational changes for NRA (internal knowledge of cybersecurity issues, information security audit capability in energy sector)	NRA cybersecurity/security of supplies function	within 12 months	NRA
	NRA reporting cyber security status in energy sector to CA		
Energy specific CERT/CSIRT	Operational national energy CSIRT	within 18 months	CA
	Early warning cooperation program regarding energy in national CSIRT	within 18 months	CA

# Roadmap WITH TIMING – Standard CP

## ROADMAP CONT.

<i>Proposed provisions and measures</i>	<i>Expected results</i>	<i>Fulfilment End date</i>	<i>Project sponsor</i>
Cross-border cooperation and data exchange	Cooperation MoUs with neighbouring countries regarding cybersecurity matters in energy sector, data exchange, incident cooperation	within 18 months	CA
Cross-border crisis management	Cooperation MoUs with neighbouring countries regarding incident cooperation, forming a joint task force	within 24 months	CA
Proposals for implementing energy specific cybersecurity educational/awareness schemes	National energy sector related cybersecurity education schemes in alignment with EU same program, 3-year cybersecurity awareness program in energy sector, joining ENISA/EnC exercises regarding energy	within 12 months	CA
Proposals for energy systems/process certification schemes	IT/OT and process certification schemes in energy sector	within 12 months	CA/CP Accreditation Authority
	ISMS certification of TSOs and DSOs, IT and OT assets (vendor) security certified, Large scale project IS risk management certified	within 24 months	TSO/DSO/ Vendor
Proposal for PPP cooperation	Operational national energy e-ISAC	within 24 months	CA and NRA

**Discussion?**