

Minutes of the 44th ECRB Customers and Retail Markets Working Group Meeting

Hotel Europe, Sarajevo

Tuesday, 22 October 2019, 10:00 – 16:00

1. Agenda of the 44th ECRB CRM WG meeting

Related document: Draft agenda of the 44th CRM WG meeting

Discussion: The CRM WG Chair, Mr. Edin Zametica, introduced the draft agenda and asked for comments.

Conclusions: The agenda was approved without changes.

2. Minutes of the 43rd ECRB CRM WG meeting

Related document: Draft minutes of the 43rd CRM WG meeting

Discussion: Mr. Zametica invited participants to provide comments on the draft minutes. Mr. Haziri provided a comment regarding the update on national developments given by ERO. The Chair invited the ECRB Section to upload the approved minutes to the web page.

Conclusions: The minutes were approved with abovementioned change.

3. Report on the 43rd ECRB meeting

Related document: -

Discussion: Mr. Zametica informed participants about the discussions and conclusions of the 43rd ECRB meeting, organized on 9th October 2019 in Athens. He highlighted in particular that:

- Cooperation of CEER-ECRB-MEDREG in 2020 was discussed;
- Updates on WG activities were provided by the relevant Chairpersons;
- ACER developments were presented by Mr. Hesseling.

Conclusions/Action points: for information only.

4. Update on national developments

Related document: -

Discussion: The following updates were provided:

SERC: no progress in primary legislation development; transmission tariffs approved; the 5-year USAID project - Energy Investment Activity (EIA) finalized and the new one – Energy Policy Activity (EPA) launched; GIZ project on promotion of renewable energy in its final stage.

AERS: IPA project on capacity building for AERS ongoing; TYNDP of gas TSO Yugorosgaz approved; consent to plan for transfer of meters to the electricity distribution companies given by AERS; conditioned certification of Yugorosgaz revoked; application for certification of Transportgas Srbija declined; Gastrans conditionally certified- the preliminary decision sent to the ECS for opinion.

ERC: certification of electricity TSO finalized; license for electricity market operator issued by ERC; quotas for RE power plants increased to 160MW in winter period; decisions on electricity and district heating prices approved; new power purchase agreement for feed in tariffs approved; new rulebooks for market monitoring and for gas market approved.

REGAGEN: amendments to the Energy Law under preparation; methodology for allowed revenue calculation adopted in June 2019, amendments related to losses in July; currently calculating new transmission and distribution tariffs for the next 3-year regulatory period.

NEURC: electricity market launched on 1st July, with restrictions under the PSO act; price caps for DA and intraday capacity established; electricity and gas TSOs submitted requests for certification to NEURC; gas transmission tariff methodology amended; new gas distribution tariffs approved.

GNERC: Energy Law passed relevant committees in the Parliament and is now ready for final approval; the Ministry approved the market model for electricity and the market operator will be established; electricity generation prices approved by GNERC.

ERO: 69kW of new RE power plant (PV) approved- self- generation is in general in the focus of ERO due to numerous requests from the companies; TYNDP for district heating approved; new program for vulnerable customers being prepared; monitoring reports for licensed companies issued; allowed revenue and tariffs for district heating approved; new rulebook on prosumers to be approved soon.

ANRE: supply rules for electricity and gas adopted; rules on closed DSO approved; unbundling process of the gas TSO lunched.

The Chairman invited participants to prepare 1-2 slides on the national developments for the next CRM WG meeting. The participants welcomed the proposal.

Conclusions/Action points: for information only.

5. Recent Energy Community Developments

Related document: -

Discussion: Ms. Grall informed participants that:

- Negotiations of amendments to the EnC Treaty continued; an informal MC decision expected in December 2019, the final one in June 2020;
- ECS Implementation Report to be ready for the MC in December.

Conclusions/Action points: for information only.

6. TF 1 - Retail Market Monitoring

Related document: - Draft document for CRM WG comments

Discussion: Mr. Vuckovic and Mr. Telebak provided the background and information on the status quo regarding preparation of the report on retail markets. They also invited NRAs to provide missing clarifications as soon as possible. Mr. Sheapi provided several comments to the gas part of the report.

Ms. Marsenic informed participants that ACER MMR 2018 - retail part was finalized and the publication was expected soon.

Conclusions/Action points:

- NRAs to provide clarifications by 25th October;
- TF Leaders to prepare a new draft for comments by 1st November;
- NRAs to provide comments by 8th November;
- TF Leaders and the ECRB Section to prepare the final draft for the CRM WG approval by 11th November;
- NRAs to approve the final draft by 18th November;
- The ECRB Section to forward the final draft to the ECRB for approval.

7. TF 3 - Quality of supply

Related document: -

Discussion: Mr. Radovic, TF Co-Leader on the CEER side, informed participants on the status quo regarding data collection and informed about the next steps. He also invited CP NRAs to provide case studies on quality of supply in their countries. The ECRB TF Leaders informed about the data collection for the CPs- ERE Albania and ANRE Moldova are to be invited to send the completed questionnaires as soon as possible.

The next meeting of the joint CEER-ECRB TF is scheduled to take place on 14th and 15th November in Vienna.

Ms. Marsenic informed participants that the EnC DSOs, in the framework of the ECDSO Platform, drafted a report on electricity quality of supply monitoring and that a joint workshop of DSOs and NRAs on that topic might be organized in the beginning of 2020.

Conclusions/Action points:

- NRAs which have not submitted their responses to complete the questionnaires as soon as possible;
- The ECRB Section to prepare the invitation for the TF Leaders for the next CEER-ECRB TF meeting;

- TF Leaders to coordinate drafting of the report with the CEER counterparts.

8. TF 4 - Prosumers

Related document: Draft document for CRM WG comments

Discussion: Mr. Haziri, TF4 Leader, provided information on the current status regarding preparation of the report and announced further steps.

Conclusions/Action points:

- TF Leader to finalize the draft report by 1st November and send to the ECRB Section;
- TF ECRB Section to revise the report by 8th November and send to CRM WG for approval;
- CRM WG to approve the final draft report by 18th November 2019;
- ECRB Section to forward the final draft to the ECRB for approval.

9. TF 5 – Contribution to CEER Report on Losses

Related document: -

Discussion: Mr. Radovic and Ms. Marsenic informed participants on the current status of this report.

Conclusions/Action points:

10. ECRB Work Program 2020

Related document: -

Discussion: Mr. Zametica proposed that the following activities are included in the ECRB WP 2020 with the same TF (Co) Leaders:

- Quality of Supply- continuation of 2019 TF3 work;
- Trilateral CEER-ECRB-MEDREG workshop on customer protection and
- Retail Market Monitoring, as regular ECRB activity and contribution to ACER MMR.

The participants agreed on the proposal. The Chair invited participants to share ideas on other possible CRM WG activities in 2020. Mr. Haziri suggested that digitalization could be of interest of NRAs in the following year. Mr. Zametica invited NRAs to submit their ideas in written form (idea, expected results, timeline, TF Leader) to the CRM WG Chair and Deputy Chair, copied to the ECRB Section in one week.

Conclusions/Action points:

- NRAs to submit their ideas via e-mail to the CRM WG Chair and Deputy Chair, copied to the ECRB Section in one week.



11. AOB

Related document: -

Discussion: The ECRB Section informed the members that at the last ECRB plenary meeting it was agreed to define a procedure on voting and approval of documents at Working Group level before submission for approval by ECRB and invited participants to express their views. The ECRB CWG agreed on a simple majority as the voting rule.

Conclusions/Action points: ECRB CWG agreed on a simple majority as the voting rule.

12. Next meeting

Next ECRB CRM WG meeting will be organized on 23rd January 2020, in Vienna. The preliminary dates for the following meetings are 27th May 2020 (back to back with the trilateral workshop on 28th May) and 5th November 2020.

Annex - List of participants

Surname	Name	Institution
Zametica	Edin	Chair, SERC
Janelidze	Salome	Deputy Chair, GNERC
Bucaj	Gani	ERO
Dubajic	Nikola	SERC
Grall-Edler	Nina	ECS-ECRB Section
Guzun	Iulian	ANRE
Haziri	Petrit	ERO
Josimovic	Dragana	AERS
Koval	Rodion	NEURC
Marsenic Maksimovic	Branislava	ECS-ECRB Section
Sheapi	Pajazit	ERC
Stefanovska Angelovski	Anastasija	ERC
Telebak	Igor	REGAGEN
Vuckovic	Aca	AERS
For TF3 and TF5		
Hansen	Havard	NVE
Nordeng	Ragnhild	NVE
Poljak	Marko	HERA
Radovic	Ognjen	E-Control
Westermann	Michael	BNetzA